How to Track your Framery Shipment

Sea Freight and Air Freight

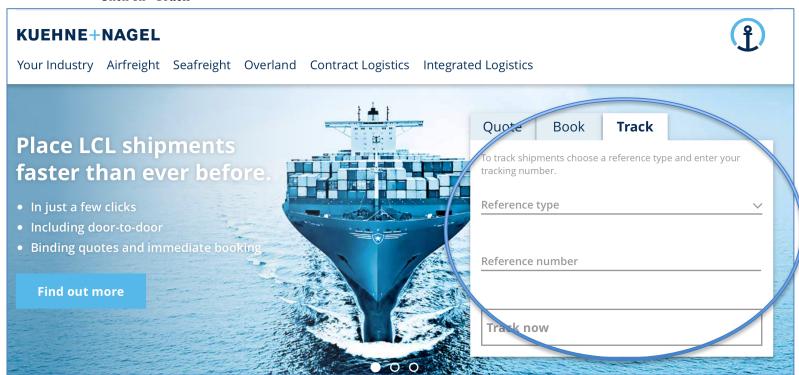
Your order will be shipped on date shown on Order Confirmation. After this you can track it at http://www.kn-portal.com, by using the SO number shown on your order

Go to: http://www.kn-portal.com

Choose "**Track**" - tab and choose the reference type as **Customer Reference No**.

Enter the **SO number** found on your Order Confirmation (consists of the letters SO followed by 4 numbers)

Click on "**Track**"

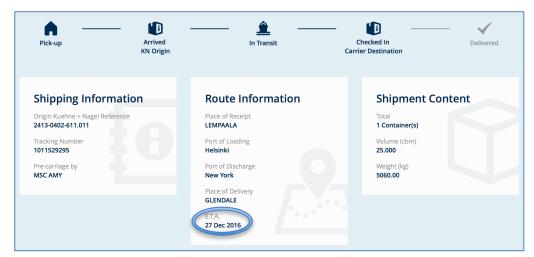


For shipments by Sea:

You can see the planned and actual progress of the shipment on the top of the page. Estimated time of arrival may change during transit.

If the tracking information is not found with SO number (you might need the container number, SWB number or booking number), please contact logistics@frameryacoustics.com.





For shipments by Air:

You can see short summary of the delivery at the top of the page.

Estimated time of arrival can be found also from the Route information.

Note that E.T.A means arrival at destination airport. From there it may take 2-5 days before arrival at delivery address



